



TOP-BUS-POL-000

August 2023

QUALITY

POLICY STATEMENT

The continuing objective of the Thompsons of Prudhoe Group of Companies (“the Group”) is to undertake work and provide services of earthworks; demolition & dismantling; asbestos removal; site clearance; waste management; site preparation; aggregate, lime and supply; including haulage and all associated plant and transport to a consistently high, and continually-improving, standard of quality, reliability, and safety that satisfies, as a minimum, the Customer’s specified requirements. In doing so it shall: -

- Provide optimum Customer value commensurate with cost.
- Be consistent with public and Customer safety interests.
- Minimise costs associated with unsatisfactory or unacceptable work.
- Comply with all stipulated standards of the Customer and industry best practice.

Therefore, to maintain its policy of continuing quality improvement, the Group shall implement, and review defined measurable objectives. The Group shall monitor the effectiveness of its services and systems and shall: -

- Maintain its Management System, which will continue to satisfy as a minimum the requirements of ISO 9001:2015, and other applicable statutory/regulatory requirements.
- Ensure understanding, implementation, maintenance and commitment to this Policy by all personnel throughout the Group.
- Specify in documented procedures and instructions, the requirements to control quality of materials and services at all necessary operational stages.
- Pursue an active policy of defect prevention across the full range of Group activities.
- Maintain records as objective evidence to show compliance with quality requirements.
- Review, update and improve the Management System to ensure that quality requirements are met in an efficient and economical manner.

To ensure the achievement of this Policy the Group shall identify personnel within the Group Management with the necessary responsibility, authority and resources to implement the Policy.

This Policy Statement shall be reviewed annually and following any significant change or development in the Group’s business operations.



Signed: Date: 12/08/2023

John Thompson Jnr
Chairman
Thompsons of Prudhoe Group

